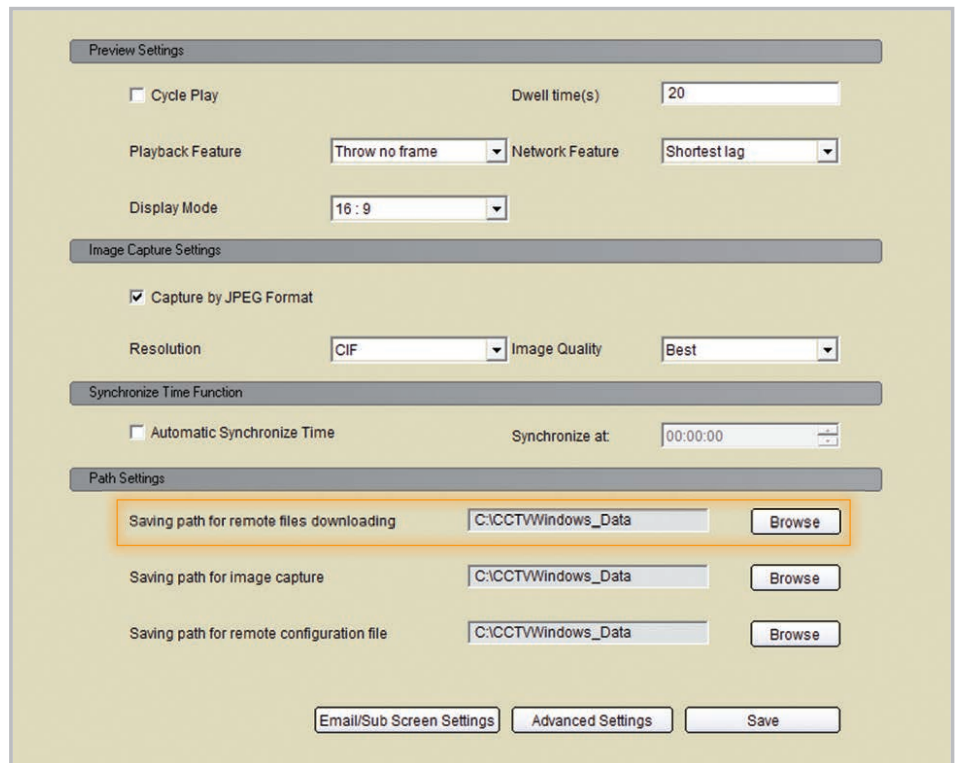# Backup Recorded Footage Via CCTVwindow.com

Did you know that the CCTVwindow client software which comes free with every alienDVR allows you to backup video recordings remotely. You can then store the footage on the PC or save it onto a USB device or DVD and submit it as evidence.

There are three ways in which you can backup footage via CCTVwindow. You can choose to backup by time, backup a recorded file or save a clipping from recorded footage.

Before You Start

The default file-path where footage is downloaded is C:CCTVWindows_data. However, you may wish to save the footage in a different location. To set your own destination just follow the simple steps below:

1. Click the 'Setup' tab on the top bar.

2. Click the 'Local Settings' tab on the right hand bar.

3. Under 'Path Settings' click the 'Browse' button for 'Saving Path For Remote Files Downloading'.

4. Navigate to the folder where you wish to save downloaded footage.

5. Click 'OK'.

6. Finally click 'Save' to save the new settings.

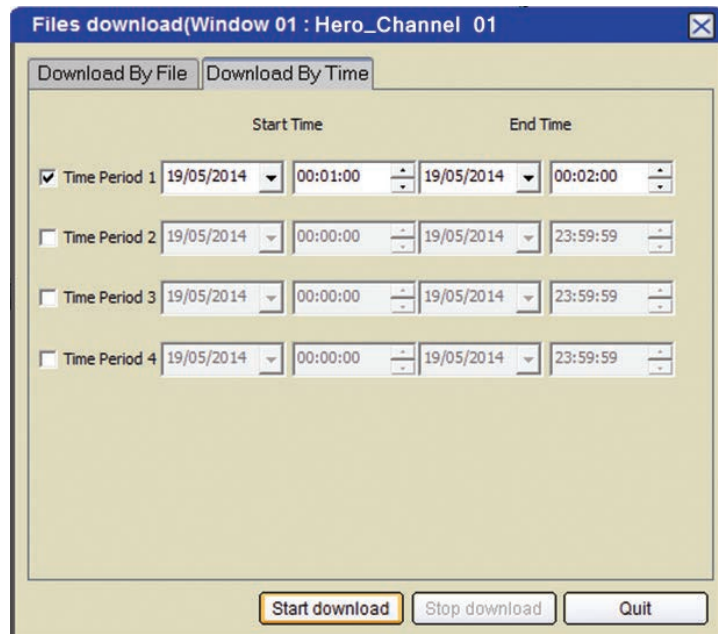Setting The Download Directory

Last edited: 21/05/2014

Downloading By Time

Download by time is an easy way to backup footage if you know roughly when an incident occurred. To backup footage in this way just follow the simple steps below:

1. During playback, highlight the channel from which you want to download footage and click the ⬇ button.

2. Click the 'Download By Time' tab.

3. Set the start date and time.

4. Set the end date and time.

5. Click 'Start Download'.

6. When the download is complete. A message will pop-up in the bottom right hand corner of the screen informing you that the download had finished.

Click the 'Download' Button

Download By Time Interface

Please Note

These "Technical Tips" help sheets aim to answer commonly asked questions in a concise and informative manner - they are for advice & guidance only and do not replace any of the manuals or other literature supplied with our products.
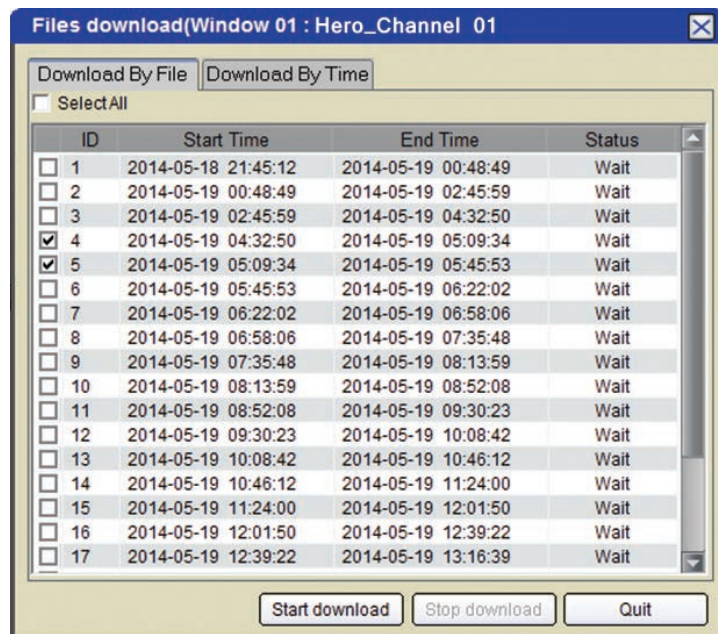
Last edited:
21/05/2014

Downloading By File

Download by file is the easiest way to backup footage if you know which recording contains the footage you require. To backup footage in this way just follow the simple steps below:

① During playback, highlight the channel from which you want to download footage and click the ⬇ button.

② Tick the check-boxes next to the files you wish to download.

③ Click 'Start Download'.

④ When the download is complete. A message will pop-up in the bottom right hand corner of the screen informing you that the download had finished.

Click the 'Download' Button

Download By File Interface
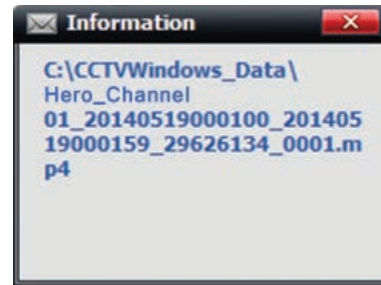
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21/05/2014

No
309

Download Video Clipping

This is the best method if you know exactly when an incident took place. You simply cut out the part of the video that you need and back up that small section. To backup footage in this way just follow these simple steps:

1. During playback, highlight the channel from which you want to download footage.

2. A short time before the incident occurs click the ✂ button.

3. Once the incident is over click the ✂ button.

4. When the download is complete. A message will pop-up in the bottom right hand corner of the screen informing you that the download had finished.

Click the 'Start Clip' Button

Download Complete Notification

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21/05/2014

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